# BOARDMANS BRAND IDENTITY SYSTEM 2020



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## INTRODUCTION AND STATEMENTS



## MISSION STATEMENT

Our mission is simple. It sums up our determination to create on trend accessories, every season, across a wide range of marketplaces. Captured within these few words is the efforts of teams of people dedicated to quality, creativity and professionalism.

# TO COMPLETE EVERY OUTFIT WITH PERFECT ACCESSORIES.

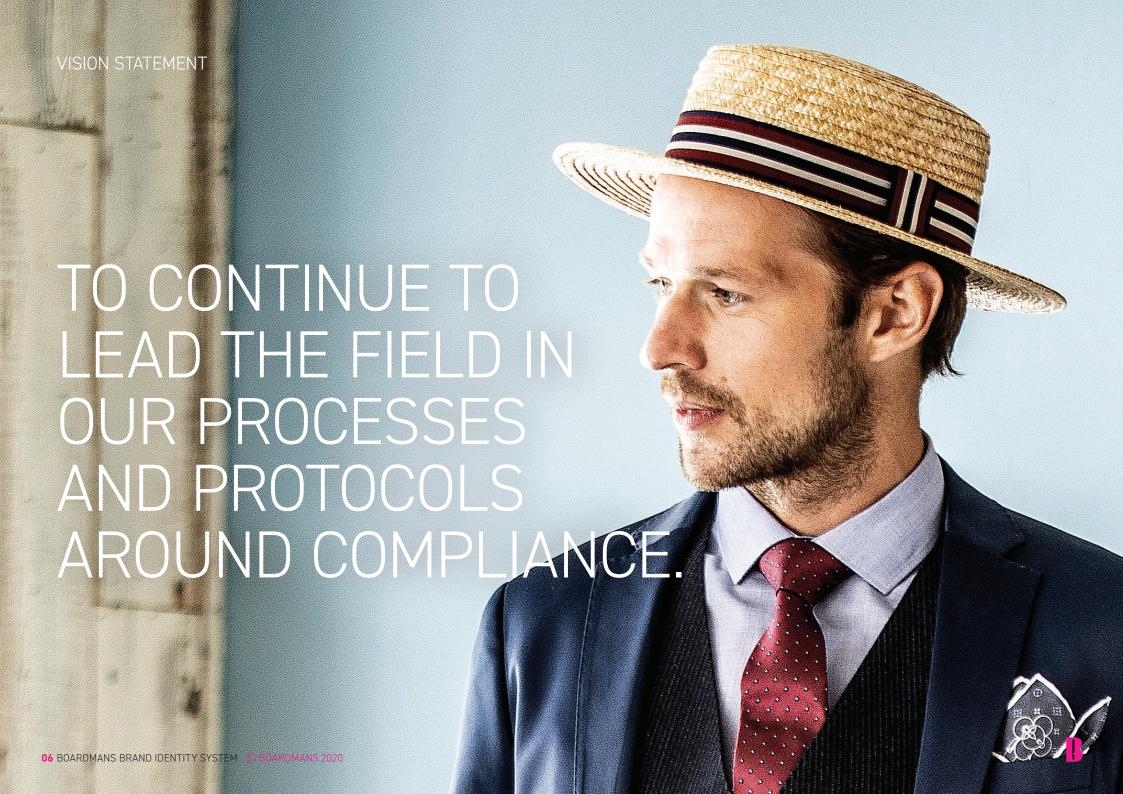
## **VISION STATEMENT**

The stepping stones we use to keep moving forward. Our vision statement is more a set c memes deliberatly designed to be motivational. These are the words, ideas and sentiment collected from the whole team. These are the words of **BOARDMANS**' people. So it's us motivating each other.

TO BE CONSTANTLY UP-TO-THE MINUTE WITH DESIGN INTELLIGENCE IN OUR SECTOR.











## **BOARDMANS' PEOPLE**

We put our people first. When we talk about our team of teams here are some key points to get across.

1/BOARDMANS' design team consistently create sell out product lines.

2/BOARDMANS' account management expertise makes creating your accessory range effortless.

3/BOARDMANS' merchandising and QA ensures you get great quality products **delivered to you on time** and in full.





4/We are almost unique in specialising in soft accessories. Our focus on hats, gloves and scarves means that we have been able to develop our **market leading trend intelligence**.

5/**We are genuinely global**. Our base in China provides direct contact to our manufacturing partners. We work with all of our factories developing the highest standards of sustainability and compliance through our **BOARDMANS**.

6/Futures Initiative that aims to keep pushing the boundaries on **ethical manufacturing processes** in our sector.

## **BIG IDEA**

BOARDMANS is a team of teams each dedicated to both their own areas of specialism and to the end goals. Our Big idea encompasses the big ideas of the whole of BOARDMANS, yes we have one big idea (Our mission statement) but we also have big ideas about what makes BOARDMANS a team of teams.

- 1/**To be the first choice in design lead accessories** in our sector by consistently creating collections that complete every outfit with perfect accessories.
- 2/BOARDMANS is unique because of our design centric, problem solving culture, our commercial processes our accumulated skills our experience in the sector and our international setup.
- 3/Our customers demand intelligent design, quality at their price point and efficient fulfilment. That is why we focus on trend research, design intelligence, fabric and print knowledge, fulfilment and service values and we do it in a customer centric way within strict sustainability and compliance parameters.



### HOW ARE WE DIFFERENT

In a world of sameness, especially in such a competitive sector as ours is, nailing down a genuine point of difference can be difficult. Happily for us we don't have that problem. We are different because we've spent decades of work building every facet of our specialist area. We genuinely lead the way on several aspects of our business and we always strive to innovate.

1/We have a base in China WFOE. More than a base, we work out of China. Our global reach from our Chinese team and the proximity this gives us to our means of production give us a genuine edge.

2/Decades invested in product management, compliance give us **second-to-non process and protocols**. Whether it's while delivering on our customer's handwriting or creating our collections, **BOARDMANS** always deliver on compliance.

3/Our design intel and how we implement and share it through our **client bespoke trend packs** and our reports and runways is unique to **BOARDMANS**.

4/There is only one BOARDMANS design team. Nobody has as talented and experienced team like ours.

5/Alongside every brilliant design team is a brilliant management team and alongside them a production team second to non. **BOARDMANS** is respected the world over for our commercial competence; we know all there is to know about price fit and delivery on time.

6/We specialise. This can be a key point of difference. We have detailed knowledge and experience that is solely around hats, gloves and scarves. **Everything we do is dedicated to the very best** hats, gloves and scarves we can make. We don't get pulled in different directions.

7/We invest in state-of-the-art techology and software with **one goal, customer satisfaction**. Every change we make increases speed to market and supports delivering creative, on-trend, design to our customers.

8/**We invest in our people**. We believe in the power of training and supporting people through resources and personal development programmes. **BOARDMANS** is all about people and that shines through in the quality of our products and services.

9/We get that accessories accessorise. BOARDMANS aren't an accessory island, we engage with the fashion world.

## **POSITIONING**

Lorem ipsum dolor sit amet, consectetuer adipiscing elit, sed diam nonummy nibh euismod tincidunt ut laoreet dolore magna **BOARDMANS** erat volutpat. Ut wisi enim ad minim veniam, quis nostrud exerci tation.

1/Mass multiple value sector through to middle market from cutting-edge high street fashion to volume products.

2/We never start at choosing to be the cheapest we always strive to **deliver the perfect products** at our customers' price points.



## **OUR PURPOSE**

We have a single-minded attention to the details of all things hats, scarves and gloves. We are very clear about what we do, how we do it and why.

1/BOARDMANS are all about creating hats, gloves and scarves for the fashion retail sector.

2/Our options focus on hats, gloves and scarves so that within these tight product categories we can provide our customers with **the best products and services** to meet their needs.

3/We specialise in trend intelligence, design creativity, production knowledge, compliance, QA expertise and fulfilment. **Delivering unique solutions** and seasonal collections.

### **OUR WINNING ARGUMENTS**

In short, these are the things that make us confident to go up against any of our competitors.

# WE ARE SPECIALISTS

1/We are leaders in trend analysis and market intelligence in our sector.

2/You won't find anyone better versed in compliance in our sector.

## WE INVEST GLOBALLY...

meaning that we perfect at source.

## OUR LINES SELL OUT

# WE ARE ALWAYS IN THE TOP 5...

selling lines (hats, gloves and scarves).

## **VALUE PROPOSITION**

Putting our customers at the heart of everything we do means that we can be clear and confident about the value we bring to them.

1/BOARDMANS takes away the pressure on you to constantly keep up to date with trends in hats, gloves and scarves because **we invest in market intelligence and trend prediction** then convert those market insights in to products that sell.

2/Our highly respected design team, account managers, merchandising specialists and QA experts are dedicated to creating both unique designs with our customers and in producing extensive collections of on-trend hats, scarves and gloves that you can trust to give you a great soft accessory range for your customers every season – without fail.



## OUR LOGO AND DEVICE(S)



## **OUR LOGOTYPE**

Based on DIN 2014 Regular but slightly increased in weight, the logotype element of our visual identity presents a fresh, timelessly modern and intelligent feel.

Open spacing and beautiful visual balance with a recognisable contour makes it memorable without being **'loud'.** 

## BOARDMANS



## THE LOGOTYPE ELEMENT OF BOARDMANS IDENTITY

Our logotype element has been spaced accurately and precisely around what we term 'open setting', that is where the letterforms are spaced beyond 'tight' and 'normal' but not so extreme as to be too obviously separated (\*see don'ts).

The spacing works visually at any size retaining all of its positive qualities.

You can find versions of our logotype in the Brand Asset Library www.Boardmans/BALibrary or contact brand@boardmans.co.uk.

# BOARDMANS

**BOARDMANS** 



### THE DONT'S

We need people to instantly identify our logotype. It's our mark of authenticity.

There are some things you must never do nor allow to be done to our logotype. The best rule is only use the logotypes provided in the Brand Assets Library.

Never respace the letters





Never use weights of DIN 2014 other than DIN 2014 Regular





Never use a font other than DIN 2014 (unless in running copy see next/previous page)





Never set our logotype with initial caps or all in lowercase





## THE LOGOTYPE AS A PART OF RUNNING TEXT IN DOCUMENTS AND ON SLIDES

You will often need to type the name BOARDMANS in documents or on slides Wherever possible use DIN 2014 Regular and set the whole word in capital letters. Do not try to letterspace our name, capital letters is all you need to remember.

Where you don't have DIN as here (this is set in Arial) set our name, Boardmans as you would any other name with an initial capital letter.

In this way we preserve the association with the font DIN 2014 and our name.

## OUR DEVICE

Is the single most important element of our indentity system. It clearly represents us with its bold and unequivocal presence. We are BOARDMANS with a BIG B.



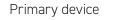
## **OUR DEVICE II**

Our device can be used alone, in a rectangle or circle and in two stacks.

Each iteration has it's own rules around positioning, size and safe space.

You can find versions of our decvice in the Brand Asset Library www.Boardmans/BALibrary/device or contact brand@boardmans.co.uk







Rectangle device



Roundel



Rectangle stack



Logotype stack

## PRIMARY DEVICE

Our device can be used alone, in a rectangle or where necessary in a circle (mostly reserved for avatars).

Each iteration has it's own rules around positioning, size and safe space.

You can find versions of our decvice in the Brand Asset Library www.Boardmans/BALibrary/device or contact brand@boardmans.co.uk

Wherever possible use the Primary device first.

Second choice is the rectangle device.

Our Roundel is third choice.



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Primary device

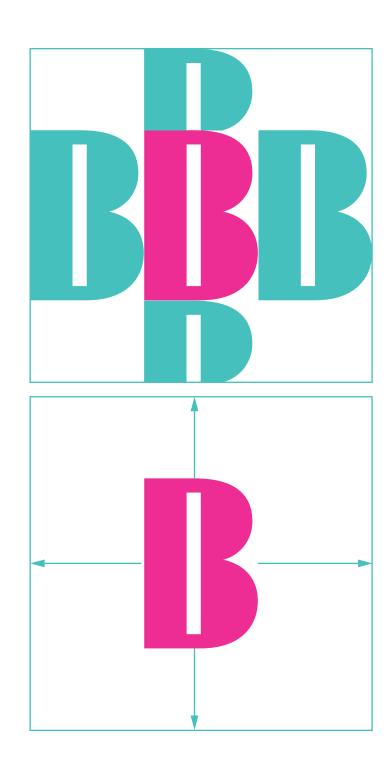
## PRIMARY DEVICE SAFE ZONE

Each device has a safe zone around it. The safe zone is the closest we permit any other item on a page.

For simplicity, the primary device safe zone can be calculated using its width horizontally and half of its height vertically.

Always make the calculations with the 'B' in proportion to the device so that you always have the safe zone realtive to its size.

The safe zone always extends to left and right and above and below.



## PRIMARY DEVICE USE AGAINST BACKGROUNDS





DO Use the Primary device on top of solid colours - pink wherever possible



DON'T Use pink against the same or similar tonal background



DO Use the Primary device on top of photographs



DON'T
Use the Primary device on top
of photographs when it makes
the device difficult to see.



DO
Use the Primary Device on top of gradients



DON'T
Use the Primary Device on top of gradients when it makes the device difficult to see.



DO
Use the Primary Device on top of background patterns.



DON'T
Use the Primary Device
against patterns that
make the device difficult to see.

RECTANGLE DEVICE
Wherever possible use the Primary device first. Second choice is the rectangle device. Our Roundel is third choice.



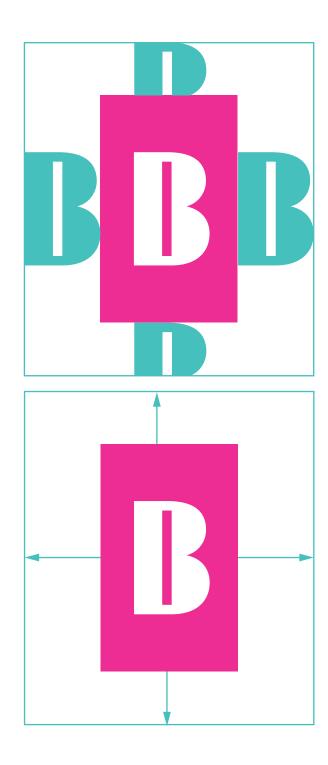
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## RECTANGLE DEVICE USE AGAINST BACKGROUNDS





DO Use the Rectangle Device on top of solid colours - pink wherever possible



DON'T Use pink against the same or similar tonal background



DO
Use theRectangle Device
on top of photographs



DON'T Use the Rectangle Device on top of photographs when it makes the device difficult to see.



DO Use the Rectangle Device on top of gradients



DON'T
Use the Rectangle Device
on top of gradients when it
makes the device difficult to
see.



DO
Use the Rectangle Device
on top of background patterns.



DON'T Use the Rectangle Device against patterns that make the device difficult to see.

## ROUNDEL

Wherever possible use the Primary device first.
Second choice is the rectangle device.
Our Roundel is third choice



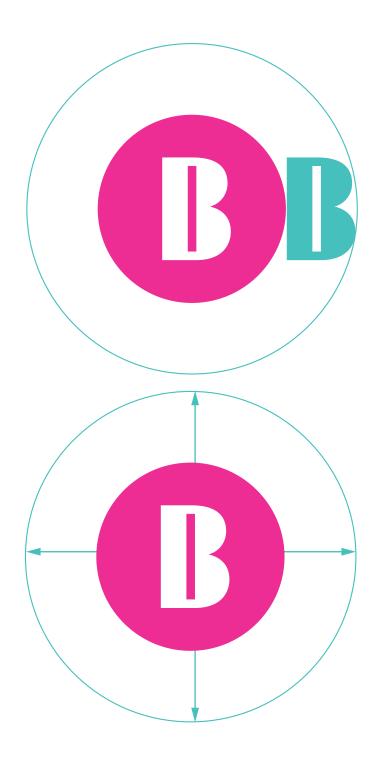
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## ROUNDEL USE AGAINST BACKGROUNDS





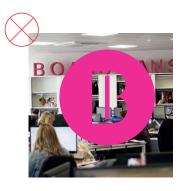
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DO Use the Primary device on top of photographs



DON'T
Use the Primary device on top
of photographs when it makes
the device difficult to see.



DO Use the Primary Device on top of gradients



DON'T Use the Primary Device on top of gradients when it makes the device difficult to see.



DO Use the Primary Device on top of background patterns.



DON'T
Use the Primary Device
against patterns that
make the device difficult to see.

## RECTANGLE STACK

Wherever possible use the Primary device first. Second choice is the rectangle device. Our Roundel is third choice.

Rectangle stack is a secind choice to the rectangle device



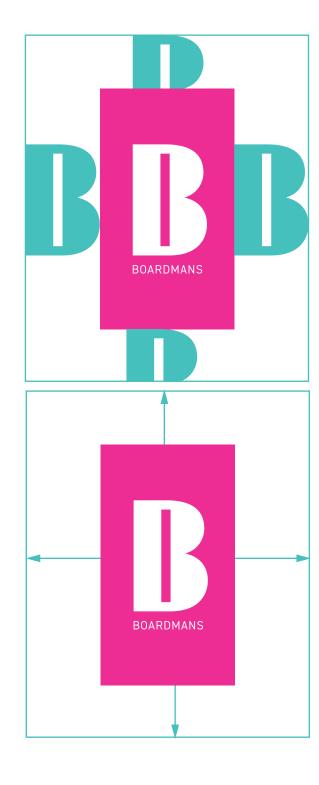
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## RECTANGLE STACK USE AGAINST BACKGROUNDS





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DO Use the Primary device on top of photographs



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the device difficult to see.



DO
Use the Primary Device on top of gradients



DON'T
Use the Primary Device on top of gradients when it makes the device difficult to see.



DO Use the Primary Device on top of background patterns.



DON'T Use the Primary Device against patterns that make the device difficult to see.

### LOGOTYPE STACK

Where the logotype leads the device we refer to this as the Logotype Stack

The logotype and roundel device have been carefully composed

# BOARDMANS

### LOGOTYPE STACK DEVICE SAFE ZONE

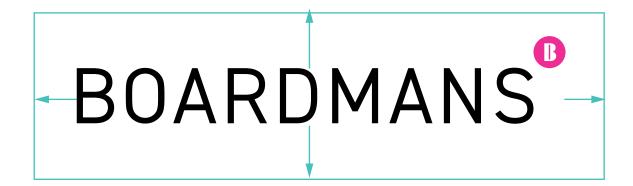
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### LOGOTYPE USE AGAINST BACKGROUNDS



BOARDMANS<sup>0</sup>

DO Use the Logotype Stack on top of solid colours - pink wherever possible



DON'T Use pink against the same or similar tonal background



DO Use the Logotype Stack on top of photographs



DON'T Use the Logotype Stack on top of photographs when it makes the device difficult to see. BOARDMANS

DO
Use the Logotype Stack on top of gradients



DON'T Use the Logotype Stack on top of gradients when it makes the device difficult to see.



DO
Use the Logotype Stack on top of background patterns.



DON'T Use the Logotype Stack against patterns that make the device difficult to see.



# BOARDMANS COMPLETE EVERY OUTFIT

### **DEVICE COLOUR VARIATIONS**

Each iteration has it's own rules around positioning, size and safe space.

You can find versions of our decvice in the Brand Asset Library www.Boardmans/BALibrary/device or contact brand@boardmans.co.uk









Roundel



Rectangle stack

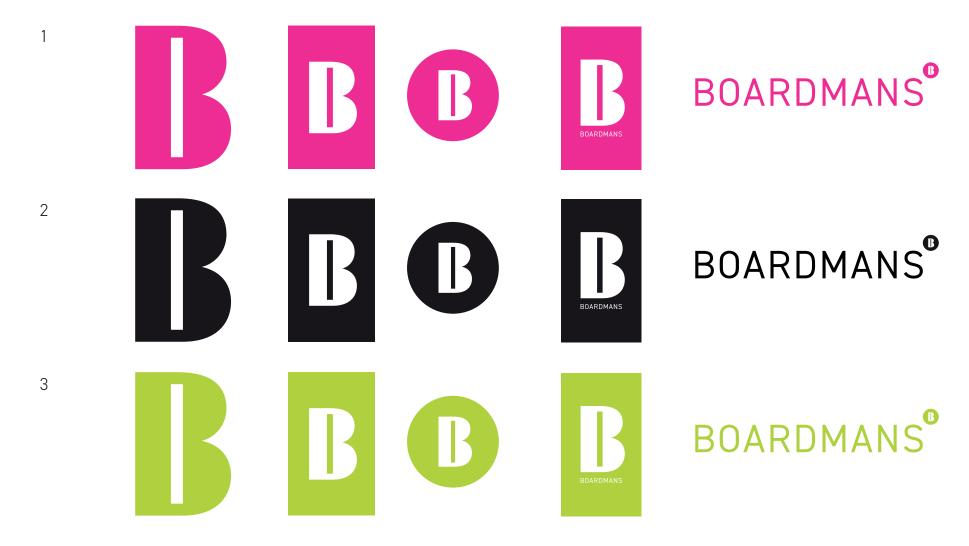


Logotype stack

### **DEVICE COLOUR VARIATIONS - SINGLE VARIATIONS**

When you are restricted to one colour use our primary pink 1 or black 2.

If the device is used by a third party and they are using only one colour ensure the whole device and log is in the same solid colour.



### FORBIDDEN COLOUR VARIATIONS

Where the logotype and or device are being used to signify the business there must be no deviation from these restrictions.

### Never use gradients in our devices









### Never use an outline









### Nver use a tint always a solid









### Never use colour combinations









### **AVATARS**

Avatars are usually circular so use our roundelin solid pink

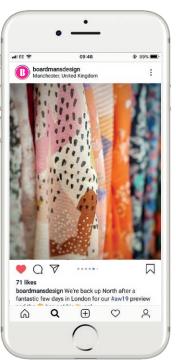
Where the avatar is square use the roundel but square up the outer circle in proportion.







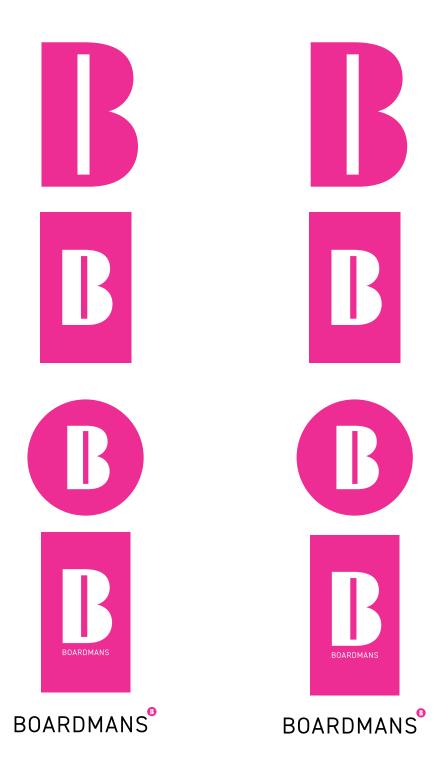




### **DEVICES MINIUM SIZE**

You can find versions of our decvice in the Brand Asset Library www.Boardmans/BALibrary/device or contact brand@boardmans.co.uk

Print - No smaller than 5mm height Screen - No smaller than 10pixels height



## FONTS AND TYPOGRAPHY



### **FONTS**

Boardmans uses DIN 2014 as it's go to font family.

DIN 2014

Why DIN 2014?

DIN 2014 is fresh, clean, classically modern.

It is easy to read.

In so far as a typeface can look intelligent then DIN looks intelligent.

DIN 2014 has a wide choice of weights and widths. It will never get boring.

DIN 2014 is a web font.

FONTS II
The full DIN 2014 font family includes 18 variations.

DIN 2014 EXTRA LIGHT	ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890 !@£\$%^&*()_+{}[]:;"' \<>,.?/~`	DIN 2014 EXTRA LIGHT ITALIC	ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890 !@£\$%^&*()_+{}[]:;"' \<>,.?/~`	DIN 2014 EXTRA LIGHT ITALIC	ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890 !@£\$%^&*()_+{}[]:;"" \<>,.?/~`
DIN 2014 LIGHT	ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890 !@£\$%^&*()_+{}[]:;"' \<>,.?/~`	DIN 2014 LIGHT ITALIC	ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890 !@£\$%^&*()_+{}[]:;"' \<>,.?/~`	DIN 2014 LIGHT ITALIC	ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890 !@£\$%^&*()_+{}[]:;"' \<>,.?/~`
DIN 2014 REGULAR	ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890 !@£\$%^&*()_+{}[]:;"' \<>,.?/~`	DIN 2014 REGULAR ITALIC	ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890 !@£\$%^&*()_+{}[]:;"" \<>,.?/~`	DIN 2014 REGULAR ITALIC	ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890 !@£\$%^&*()_+{}[]:;"' \<>,.?/~`
DIN 2014 DEMI	ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890 !@£\$%^&*()_+{}[]:;"' \<>,.?/~`	DIN 2014 DEMI ITALIC	ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890 !@£\$%^&*()_+{}[]:;"' \<>,.?/~`	DIN 2014 DEMI ITALIC	ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890 !@£\$%^&*()_+{}[]:;"' \<>,.?/~`
DIN 2014 BOLD					
DIN 2014 BOLD	ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890 !@£\$%^&*()_+{}[]:;"' \<>,.?/~`	DIN 2014 BOLD ITALIC	ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890 !@£\$%^&*()_+{}[]:;"" \<>,.?/~`	DIN 2014 BOLD ITALIC	ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890 !@£\$%^&*()_+{}[]:;"' \<>,.?/~`

DIN 2014 EXTRA LIGHT	ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890 !@£\$%^&*()_+{}[];;" \<>,.?/~`	DIN 2014 EXTRA LIGHT ITALIC	ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890 !@£\$%^&*()_+{}[]:;"' \<>,.?/~`
DIN 2014 LIGHT	ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890 !@£\$%^&*()_+{}[]:;"' \<>,.?/~`	DIN 2014 LIGHT ITALIC	ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890 !@£\$%^&*()_+{}[]:;"' \<>,.?/~`
DIN 2014 REGULAR	ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890 !@£\$%^&*()_+{}[]:;"' \<>,.?/~`	DIN 2014 REGULAR ITALIC	ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890 !@£\$%^&*()_+{}[]:;"" \<>,.?/~`
DIN 2014 BOLD	ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890 !@£\$%^&*()_+{}[]:;"' \<>,.?/~`	DIN 2014 BOLD ITALIC	ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890 !@£\$%^&*()_+{}[]:;"' \<>,.?/~`
DIN 2014 EXTRA BOLD	ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890 !@£\$%^&*()_+{}[]:;"' \<>,.?/~`	DIN 2014 EXTRA BOLD ITALIC	ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890 !@£\$%^&*()_+{}[]:;"' \<>,.?/~`

Primary brand font DIN 2014 REGULAR

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890 !@£\$%^&\*()\_+{}[]:;"'|\<>,.?/~`

Never stretch the font horizontally for any reason

The quick brown fox jumped over the lazy dog.

Never stretch the font vertically for <u>any</u> reason

The quick brown fox jumped over the lazy dog.



### **ALTERNATR FONTS**

Where DIN 2014 isn't available we turn to other commonly available sans serif fonts in order of preference from top to bottom.

Always use DIN 2014 where available

Helvetica

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz

1234567890

!@£\$%^&\*()\_+{}[]:;"'l\\$\.?/~`

Arial

ABCDEFGHIJKLMNOPQRSTUVWXYZ

abcdefghijklmnopqrstuvwxyz

1234567890

!@£\$%^&\*()\_+{}[]:;"'|\<>,.?/~`

PT sans

ABCDEFGHIJKLMNOPQRSTUVWXYZ

abcdefghijklmnopqrstuvwxyz

1234567890

!@£\$%^&\*()\_+{}[]:;"'|\<>,.?/~`

Myriad

**ABCDEFGHIJKLMNOPQRSTUVWXYZ** 

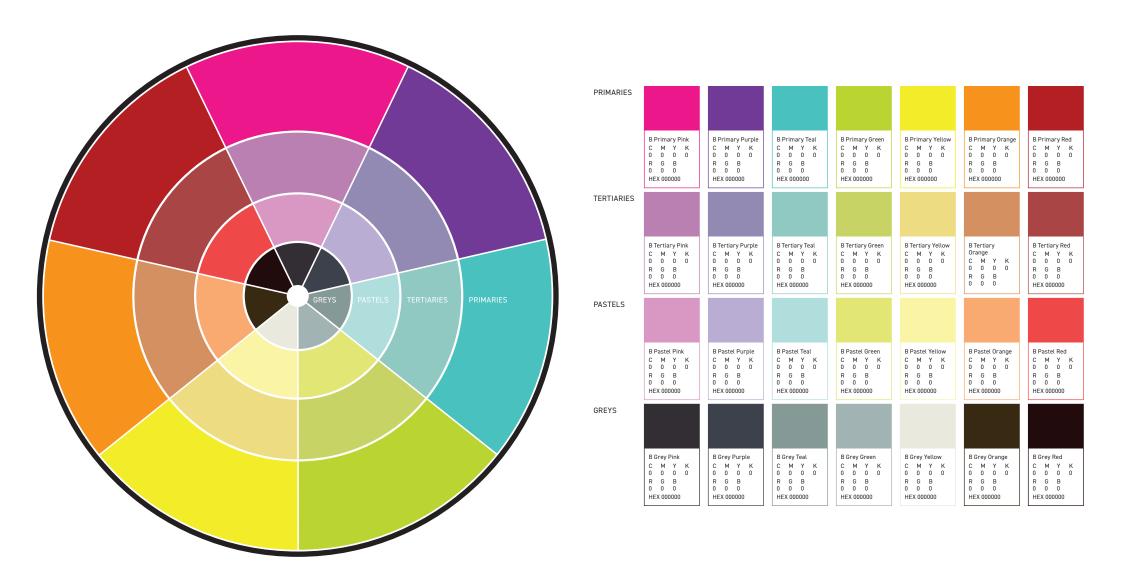
abcdefghijklmnopgrstuvwxyz

1234567890

!@£\$%^&\*()\_+{}[]:;"'|\<>,.?/~`

### COLOURS





### PERSONAS





In order to help us to express who we are and what we do appropriately we need to know who we're talking to. The customer personae are based on our shared experiences to-date, to the best of our knowledge they are aggregates of many different customer interactions. As we move forward our experiences are liable to change so the personae are always open to amendment, revisions, adaptions and additions.

The business acknowledges a 'Soft Label' space between CPL and BC where customers are both bespoke and ready-to-buy and stock supported) and where some Collection only customers are so involved in the creation of the collection that they are virtually label. It might well be that there are many opportunities to develop valuable accounts in this space especially in the 'fast fashion' (#NewHighStreet) online retailer space as this develops.

Partners
Benchmarkers
Tacticians
Wobblers
All or nothing's
Uncertains



### **PARTNERS**

### Needs

Commercial problem solving Structure

### Wants

Contact - supportive relationship Engagement Confidence

### Description

Loyal Adaptable Honest

Corporate responsibility to supply chain

Likes to feel important

Gets the industry

Likes fashion

Experienced

### i.e.

Mothercare Accessorise George Nutmeg Kids Matalan Men

Next Ladies

### Future 'best Partners' [Design]

COS H&M

&Other Stories
Anthropology

### [Margins]

Aldi Central

LIDL

Walmart

Peacocks

Indetey group

Customer Bespoke



### **BENCHMARKERS**

### Needs

On the ball market intelligence

Options

Tender process or similar to 'weed out' the weakest supplier at any given time.

### Wants

Guidance

Support

Design and price but leading towards price

### Description

Benchmarking against competitors.

Focus on results. Margins are important but so is market appropriateness.

Loyal only as long as they are getting results, they identify but will drop a supplier at any sign of weakness in knowledge, design or pricing.

Quicker to come back too. They are pretty much supplier agnostic, it's all about their perception of what makes a perfect deal for them.

### i.e.

Aldi

DP'S

Next

TU

Yours

Womens Secret

New look

Barbour

Customer Bespoke



### **TACTICIANS**

### Needs

Compliance Best margins

### Wants

Largely invisible support Less is more relationship

### Description

Non-negotiable
Partnership tactical - approachable but corporate and process driven
Purely Tactical - internal culture hammer supplier

### i.e.

Nutmeg Ladies
Matalan Ladies
Dunnes
M&S
Primark Customer Bespoke



### **WOBBLERS**

### Needs

Market Intelligence

### Wants

We wish we knew

### Description

Buyer manager relationships and internal culture put pressures on the buyer Fluffy shoppers Want magic

### i.e.

Bon Marche Top Shop Customer Bespoke



### ALL OR NOTHINGS

### Needs

All of Tactician's drivers

### Wants

The confidence or the tipping point elsewhere to engage

### Description

Aware but not convinced or allied to others Liable to swing between partners.

### i.e.

Tesco Oliver Bonus [Oasis] Customer Bespoke



### **UNCERTINS**

### Needs

Fear of missing out

### Wants

To hold on to connections that yield insights for them and give them lines of potential future relationships but with no concrete commitment.

### Description

Remain uncommitted by engaging in mostly one-way relationship based around market intelligence.

### i.e.

Matalan Kids Forever New Next Boys Boardmans Collection



### **BOARDMANS COLLECTION**

In order to help us to express who we are and what we do appropriately we need to know who we're talking to. The customer personae are based on our shared experiences to-date, to the best of our knowledge they are aggregates of many different customer interactions. As we move forward our experiences are liable to change so the personae are always open to amendment, revisions, adaptions and additions.

The business acknowledges a 'Soft Label' space between CPL and BC where customers are both bespoke and ready-to-buy and stock supported) and where some Collection only customers are so involved in the creation of the collection that they are virtually label. It might well be that there are many opportunities to develop valuable accounts in this space especially in the 'fast fashion' (#NewHighStreet) online retailer space as this develops.

Collection Key Account Partners
Collection Key Voter Accounts
Loyal collection watchers
Un-committed Collection Watchers
Seasonals
Butterflies



### COLLECTION KEY ACCOUNT PARTNERS

### Needs

Fashion is at the heart of the relationship - trend intel Design and price not price before design Looking for collaborative process - soft bespoke

### Wants

Develop, collaborate around ideas pre-collection Early in on everything Face-to-face

### Description

High street drives their need for fashionable, on-trend stock

Buying to be a part of the on-trend fashion world not to suit a fixed customer style

Trend setters

Sharers

Learners

Proactive

### Drivers

Price, Volume, Fashion Intel Forward buying Open-to-buy Online Brick and mortar

### i.e

TK MAXX
Beaks?
ASOS
JD
Newcross (Skopes)
BMB Brands
Joe Browns
Lipsy (Own Brand)
Stormafit



### COLLECTION KEY VOTER ACCOUNTS

### Needs

A one way service Price over design Strategic Stock agendas

### Wants

To buy to suit their customers' tastes not necessarily to bring current trends to their customers Confidentiality and are passive on sharing intel Rigid relationship protocols Their way or highway They like to win and have a pick n mix attitude to their

### Description

own collections

All or nothing High street

Fashion drivers but body boarders rather surfers, they come in slightly behind the wave where they think the best and possibly safest deal is - calmer waters. They have regular customers who might tend towards safe fashion - straight skirts and comfy shoes with a 'look'.

Day time TV

### Drivers

Price Volume Fasion Iintel

Forward buying Open-to-buy

Online

Brick and mortarForward buying

Open-to-buy

Online

Brick and mortar

### i.e

Lipsy (Brand)
Jape Marketing
Studio (Express Gifts)
Dobies Boardmans Collection



### LOYAL COLLECTION WATCHERS

### Needs

Trend intel shared early Choice Collection early Face-to-face communications Stock - reliability

### Wants

Trusted Collection to match their perception of being in line with the high street but 'better quality'
Make their customer proposition of 'fashion retailer'
work

Perception of value above the market stall Unique - club of few - not unique but only we know Look to Boardmans because we don't stock to surplus we stock to our customers - stock to sell out collections

### Description

Fashion retailers Mid size upwards Open-to-buy

### i.e

York Hat Co Roys Of Roxham Lakeland Hats By Janine Boux Ave Boardmans Collection



### UN-COMMITED COLLECTION WATCHERS

### Needs

A collection with choice Don't need face-to-face comms - catalogues and online will do

### Wants

Trusted collections twice a year to turn to A degree of uniqueness that elevates the collection beyond 'better than basic' - 'common' The club of few but not bespoke

### Description

Open to buy - budgets for on-trend stock Medium sized and upwards

### Traders

Fashion stock HGSE stock Boardmans Collection



### **SEASONALS**

### Needs

Robust core Stock Connection to what is 'on-trend' at least to what is stylish

### Wants

'Fashionable'
Wearable and saleable
Stock
Confidence across full range

### Description

Trusting as to the Collection's trend intelligence High street watchers Loyal Independents Not fashion buyers - high street tail enders Safe 'Elegance' (What does this mean?)

### Traders

Fashion stock HGSE stock

AIS Group buyers Beals, independents, consultant influence Boardmans Collection



### BUTTERFLIES

Needs

?

Wants

?

Description

Small

Irregular

Not guaranteed / disloyal

Transients

Never really pin down what they'll 'dip in to'.

Traders

Matalan Kids Forever New Next Boys



## IMAGERY AND ART DIRECTION



### PRODUCT SHOTS

When we shoot hats scarves and gloves for our own marketing and press releases there are two ways we can show them:

1/ Being worn by people - model shots

**2/** As still life - product shots

We will also use shots on social media platforms.

### Protocols

Professional lighting. HD Art direction

### Resources

Approved suppliers
Appointed art directors
Sign-off



### MODEL SHOTS

Models chosen for universal use will usually be the safest. Over the coming two seasons some thought and testing will go in to looking at the potential of a variety of art direction purposes.

### Potential art direction purposes:

Season appropriate Models and locations Collection appropriate Models and locations Persona appropriate Models and locations

### Considerations:

Age

Sex

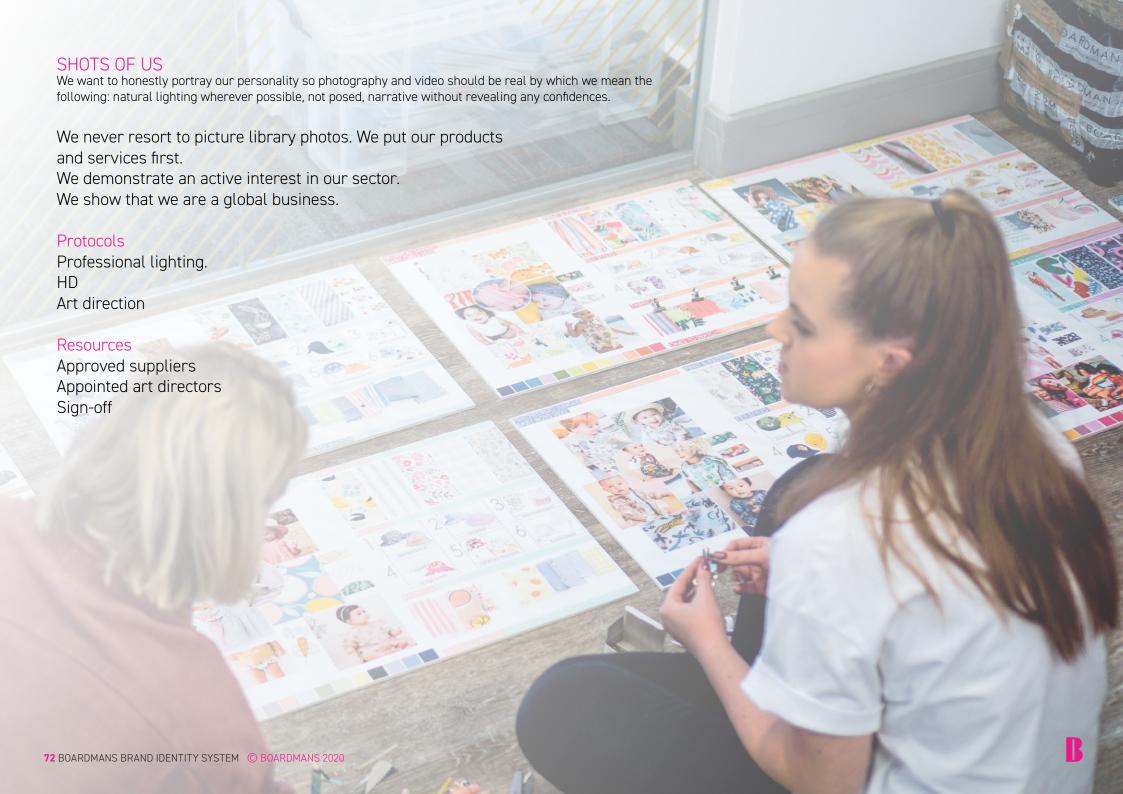
Ethnicity

Personal

### Protocols:

Resources
Approved suppliers
Appointed art directors
Sign-off





# SOCIAL MEDIA

In general our social media channels follow the same criteria as our press and marketing content.

### Platforms:

Linked in

Twitter

Facebook

Instagram

#### Protocols

Never break copyright, always ensure permission is obtained. Well lit. High definition

### Resources

Approved suppliers
Appointed art directors
Sign-of



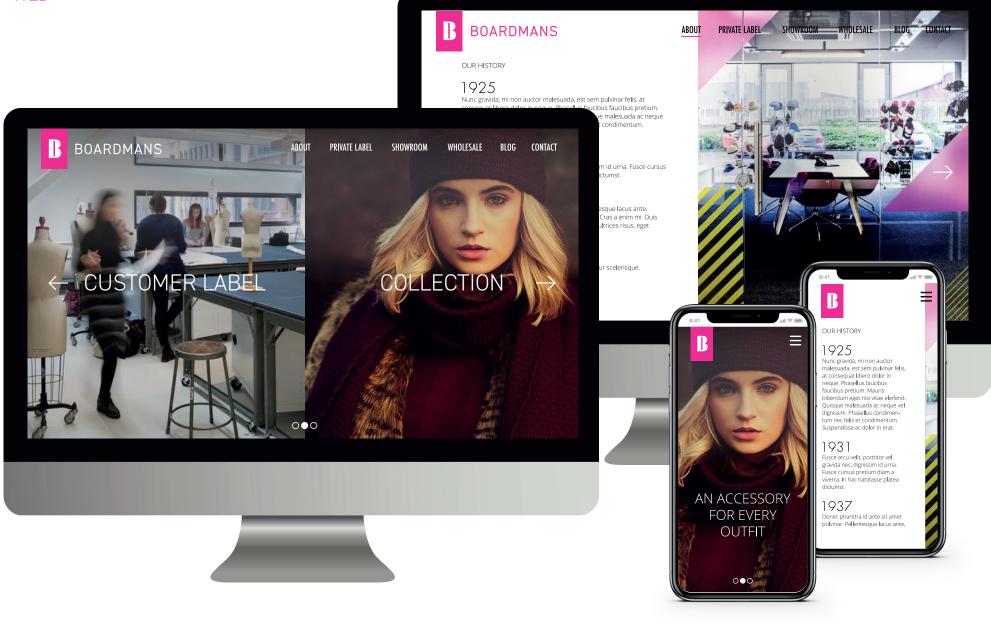


# EDITORIAL



# EXAMPLES





# **PACKAGING**





# Stationery

Letterheading with seasonal product image on the reverse



E D Williams Williams&Crosby The Stables King Edward Street Macclesfield Cheshire SK10 1AQ

#### Dear Mr Williams,

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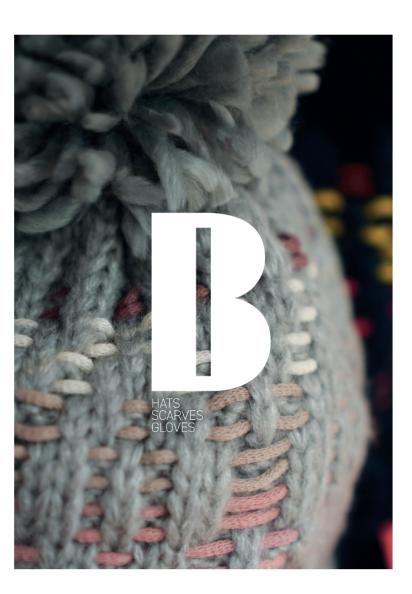
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Yours sincerely

Judith Robinson Business Development Manager

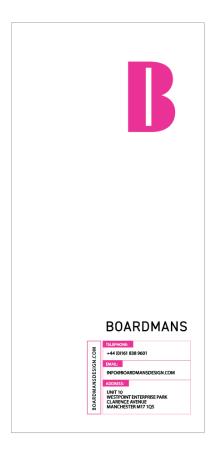
#### **BOARDMANS**





# Stationery

With Compliment Slip with seasonal product image on the reverse





### Stationery

4 page Business Card with seasonal product images in the inside fold and single hold drilled to represent a product swing ticket







# Seasonal Brochure Cover

Examples of using the 'B' device and cointainer in it's preferred form





# Seasonal Brochure Cover

Examples of using the 'B' device in an abstract form



#### Abstract

When the 'B' is being used as an abstract form the brand name should always be placed with the abstraction

# Front & Back Cover

Placement of address and signoff copy







### Brochure and Catalogue Lead Spread

Boardmans are about beautiful product. Make the product the hero.



# Catalogue Spread

Lead with a hero product shot.

# **Product Pages**

These should be clean and concise in content. Always retain the grid provided and ensure consistency of size (no single product image takes centre stage).



#### Trend Book Covers

Trend Books are a demonstration of our insight and intellect of forthcoming trends. Keep the covers simple yet interesting - We want to let the cat out the bag too soon.







# Trend Book Grid

The grid below allow you to structure your Tend Book documents whilst retaining flexibility

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# Using The Grid



# Stationery

With Compliment Slip with seasonal product image on the reverse

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# SIGNAGE



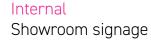


#### **SIGNAGE**

#### External

Carpark signage







#### External

Totem signage

10 BOARDMANS®

FOR FURTHER DETAILS ON THE USE
OF THE BRANDING GUIDELINES CONTACT:

ANDREW SMITH AT WILLIAMS&CROSBY 01625 666900 ANDREW@WANDC.COM

FOR ELECTRONIC FILES VISIT THE BRAND PORTAL HTTPS://BRAND.BOARDMANSDESIGN.COM



